

Life in the age of the Coronavirus.
Interview Protocol – 2nd Wave.

Note to interviewer. Remember that this is not a yes/no interview. Always try to get the interviewee to expand on and talk about the answers. Ask follow-up questions as needed to encourage the interviewee to be expansive in their answers. Remember, you can always say, “Please tell me more about that,” or “Could you tell me more about what happened,” or “Could you give me an example of that,” or anything similar.

Also, remember to record the informed consent script and answers.

1. *[Interviewer:] Speak your name and email address into the recording. Spell your name and email address clearly so that it can be transcribed.*
 - a. *If you are an LSU student, use your LSU email address.*
 - b. *If you are interviewing as part of an LSU class, speak your course number and professor’s name into the recording.*

2. *Ask and record the following information about the Interviewee:*
 - a. *Age*
 - b. *Gender*
 - c. *Race/ethnicity*
 - d. *Relation to interviewer*
 - e. *[If interviewee agreed to give name & contact info, ask and record that. Ask them to spell everything for the transcriber.]*

3. *Do you live alone? With family? With friends/roommates?*
 - a. *What family members are in the household?*
 - b. *What others are in the household? What is their relation to you?*
 - c. *Are there pets?*

4. *What is your job/occupation?*
 - a. *How have things changed in your work life since the Coronavirus became a factor?*
 - b. *Do you work remotely from home? What adjustments have you faced in order to make working from home possible?*
 - c. *Do you work at an “essential” job that requires you to work outside the house? Do you work at a job that likely exposes you to infection?*
 - d. *If you are worried about infection at work, do you have access to protective gear or have you asked your employer for protective gear? How about delaying going back to work? Have you quit or considered quitting?*
 - e. *Have you been laid off or furloughed at any point since March; do you fear being laid off or furloughed?*
 - i. *If so, did you receive unemployment payments? Were they enough to compensate for your job loss?*

- ii. If so, have you been able to go back to your old job or find another job? What changes have you faced? Have your employers changed working conditions? Talk about what has happened.
 - iii. What were some factors that influenced your decision to return to work? If you received unemployment insurance due to a furlough, did that impact your decision to return to work?
 - iv. Did you return to work before you felt it was safe? What were the reasons? Did you risk losing unemployment insurance if you did not return to work? Describe what happened and how you feel about it?

- 5. I want to ask you some questions about the lockdown and the stages of opening up.
 - a. Did you mostly stay at home during the lockdown?
 - i. If you went out, what for? To go to work? To exercise? To socialize? To walk dogs? To shop for groceries? Anything else?
 - b. Since things have started to open up, and the restrictions are being eased, do you go out of the house more? What things do you do now that they are allowed?
 - i. Do you go to restaurants? Bars? Salons or barbers? A fitness center or gym? Stores or malls? Water parks? Team sports or other sports? Anything else?
 - c. What laws/orders are in effect regarding covid safety where you live? Do most people adhere to these mandates? Do you feel safer as a result of orders such as mask mandates, social distancing, etc? Do you feel the orders are a burden or unfair?
 - d. Are there any businesses or locations that you have consciously decided to patronize or not patronize in part because of their policies created to respond to the pandemic? Tell me about that.
 - e. Even as things have opened up more, even when more things are allowed, do you still avoid some of these things? Do you worry about infection?
 - i. Think about the things that are opening up again, like schools or universities, certain jobs, or stores, restaurants, or bars. How do you feel about the reopening of these things - are you in favor or against? Do you feel it's safe?
 - f. How do you feel about students returning to school? (K-12 or college).
 - i. [if the interviewee has children, or children significant in their life] What has your children's experience been like, as school has started again? What are the policies in place for your child's school? How do you feel about these policies?

6. Contacts with people outside the home.
 - a. Have you had an internet connection throughout the pandemic? A reliable phone?
 - i. If not, do you feel this has affected you in any way? How so?
 - ii. If so, what has your experience with this been? Have your online activities changed since you've been spending more time at home?
 - iii. Have you invested in better internet, computer, or cell phone services because of the pandemic?
 - b. How do you have contact with people outside the home?
 - i. In person
 - ii. By telephone
 - iii. Online: Zoom, FaceTime, Skype, what else?
 - iv. Other
 - c. What people do you have contact with?
 - i. Family, friends
 - ii. Colleagues at work
 - iii. Officials, agencies
 - iv. Do most people you have contact with agree or disagree with you about how we should respond to the pandemic?
 - v. Do you feel that there are increased tensions or avoidance between people if they disagree about Covid response? Tell me about this.
 - vi. *[Interviewer: these tensions are an important, but sensitive topic. Please probe for answers here, but use your judgement so as not to offend the interviewee.]*
 - d. Have you been shopping online?
 - e. Do you feel like your social media habits have changed throughout the course of the pandemic? For example, do you feel you use social media more/less frequently, for different reasons than before the pandemic, etc.
 - f. Did you feel cut off or lonely at the start of the pandemic? Do you feel that way now?
 - i. [if they've felt an improvement] What led you to feel less isolated? Have you found more ways of connecting with others? Have you been seeing more people?
 - ii. [If they still feel lonely] What could help make you feel more connected with others? Have you tried things that did or didn't help?
7. Assistance
 - a. Do you have people who can assist if needed?
 - i. Who can assist? Family, friends, colleagues, others?
 - ii. Do you have a doctor if needed?
 - b. Do you feel able to assist others? How? Here are some examples:
 - i. Delivering food or other supplies? Donating medical supplies? Making face masks? Making lunches for school children? Donating Chromebooks (laptop computers) for students?

- ii. Are you assisting any children in an educational capacity, e.g., virtual learning, home schooling, etc. Do you feel you have adequate resources to be successful in assisting them?
 - iii. Other forms of assistance to others?
 - c. If you were to lose your job, what could you do to get income?
 - i. Do you fear a trade-off between having a job with income and being exposed to infection?
 - d. Could you get food assistance if needed?
 - e. Could you get unemployment insurance if needed?
 - f. Could you get medical assistance if needed? Do you have health insurance? Is it adequate?
 - g. Do you need childcare? Can you obtain it, & are there issues with it?
 - i. Do you face trade-offs with childcare & employment? How do you handle that, or what have you tried?
 - h. Do you anticipate any trouble or have you had any trouble with rent/mortgage payments? Do you know of anyone who is facing hardship with regards to housing?
 - i. Are there any new policies that have helped? Are there any policies you feel are still needed?
8. How do you generally get information about the pandemic? From friends, family, and neighbors? From social media? From local, state, or federal government? From the CDC? From the news?
- a. What news sources do you prefer?
 - b. Do you trust the information you're getting? Which sources do you trust most? Trust least?
9. Problems, dangers, fears
- a. Are you worried about access to essential things, services?
 - i. How do you get food? Are you afraid to go to the grocery store? Can you get food delivered? Are you afraid of infection, cost?
 - ii. How about prescriptions?
 - iii. Do you fear losing access to phone, internet?
 - iv. Do you worry about access to sanitation? Soap, hand sanitizer, disinfectant wipes?
 - b. Do you think the pandemic is worsening or improving? What signs do you look for to know if it's getting better or worse?
 - c. Compared to earlier in the pandemic, in this past month have you felt more worried, less worried, or about the same?
 - d. Do you worry about people gathering & spreading the virus?
 - i. Are there household members who might bring the virus into the household by contacting others outside the household?
 - ii. Are there people in the neighborhood who gather & might spread the virus?

- iii. Do you feel the risk of infection is getting worse, getting better, or staying about the same? Do you feel like this is the new normal? What do you think is causing any changes?
 - e. Do you worry about crime in the neighborhood and whether the police or authorities could/would help?
 - f. Do you worry about substance abuse in the neighborhood? Inside the household?
 - g. Do you worry about domestic violence in the neighborhood? Inside the household?
 - h. Do you worry about disturbances or noise in the neighborhood? Or on the contrary, do you worry that things are too quiet & lifeless?
 - i. Do you worry that college students will bring the virus into the community?
 - j. Have you gone to demonstrations against police violence? Do you fear that infections will increase because of the demonstrations?
 - k. Have you been to any other large gatherings for any other reason?
10. Community organizations
- a. Do you hear about community organizations helping in the pandemic?
 - b. What kind? Religious, neighborhood, ethnic, arts groups, sports groups
 - c. Have you heard about community organizations that had to shut down or reduce their services because of the pandemic? Have they been able to resume providing services again?
 - d. Have you noticed any differences in your community/ neighborhood? Are people more or less active than before the pandemic? Have you met neighbors you hadn't met before the pandemic?
 - e. Do you have contact with community organizations?
 - i. Do you participate in community organizations? Do you give assistance to others?
 - ii. Do you receive assistance from community organizations?
 - f. What about group gatherings, even if it's online? Do you participate?
 - i. Examples might include bible study groups, book clubs, virtual "taverns" where people gather online & just talk, reconnecting with old friends online
 - g. Do you attend religious services online?
 - h. Do you belong to a service organization that currently has activities?
 - i. What about virtual playgroups for your children?
 - j. Are you happy with these activities? Do you feel more connected or less connected than before the social distancing?
11. In the past, when there was a disaster or emergency, people could come together in person to work for recovery. Have you seen new or inventive ways that people are working together to respond to the pandemic, especially considering that it's not as easy to come together in person? Please describe what you're seeing.
- a. *[Interviewer: Please probe on this question to get as much response and as much detail as possible. This is one of our most important questions.]*

12. Politicians have been blaming each other about response to the pandemic. Do you agree with one side or the other side, or do you feel that blame is not called for? Do you feel that one side or the other has better proposals for dealing with the pandemic?

- a. Do you feel that things have become politicized that should not become politicized? For instance, healthcare, assistance, nonprofits, or other things that are usually nonpartisan? If so, could you give me some examples of what you've seen or heard?

13. Recovery

- a. What do you think will happen when things become safer again?
- b. What are you looking forward to?
- c. What is one of the first things that you will do when we get back to a more normal situation?
- d. How do you feel about hugging others or getting close to people again?
- e. How do you think the world will look in 3 months? 6 months? A year?

14. What city or town and state do you live in? And what Zip code?

15. Is there anything I did not ask about that you feel is important?

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