

## Life in the age of the Coronavirus. A Qualitative Study.

### Interview Protocol.

1. R's age, gender, race
  - a. Include people under 30 and over 60
  - b. R's relation to interviewer
2. Do you live alone? With family? With friends/roommates?
  - a. What family members are in the household?
  - b. What others are in the household? What is their relation to you?
  - c. Are there pets?
3. Have you been staying at home?
  - a. If you go out, what for? To go to work? To exercise? To socialize? To walk dog? To shop for groceries? Anything else?
4. What is your job/occupation?
  - a. Do you work at an "essential" job that requires you to work outside the house?
  - b. Do you work at a job that likely exposes you to infection?
  - c. Do you work remotely from home?
  - d. Have you been laid off or furloughed; do you fear being laid off or furloughed?
  - e. How have things changed in your work life since the Coronavirus became a factor?
5. Contacts with people outside the home.
  - a. Do you have an internet connection? A reliable phone?
    - i. If not, do you feel this has affected you in any way? How so?
    - ii. If so, what has your experience with this been? Have your online activities changed since you've been spending more time at home?
  - b. How do you have contact with people outside the home?
    - i. In person
    - ii. By telephone
    - iii. Online
      1. Zoom, FaceTime, Skype, what else?
    - iv. Other
  - c. What people do you have contact with?
    - i. Family, friends
    - ii. Colleagues at work
    - iii. Officials, agencies
  - d. Have you been shopping online?
  - e. Do you feel cut off, lonely?

## 6. Assistance

- a. Do you have people who can assist if needed?
  - i. Who can assist? Family, friends, colleagues, others?
  - ii. Do you have a doctor if needed?
- b. Do you feel able to assist others? How? Here are some examples:
  - i. Delivering food or other supplies?
  - ii. Donating medical supplies?
  - iii. Making face masks?
  - iv. Making lunches for school children?
  - v. Donating Chromebooks (laptop computers) for students?
  - vi. Other forms of assistance to others?
- c. If you were to lose your job, what could you do to get income?
  - i. Do you fear a trade-off between having a job with income and being exposed to infection?
- d. Could you get food assistance if needed?
- e. Could you get unemployment insurance if needed?
- f. Could you get medical assistance if needed? Do you have health insurance? Is it adequate?
- g. Do you need childcare? Can you obtain it, & are there issues with it?
  - i. Do you face trade-offs with childcare & employment? How do you handle that, or what have you tried?

## 7. Problems, dangers, fears

- a. Are you worried about access to essential things, services?
  - i. How do you get food? Are you afraid to go to the grocery store? Can you get food delivered? Are you afraid of infection, cost?
  - ii. Do you have good access to phone, internet? Do you fear losing this access?
  - iii. Do you worry about access to sanitation? Soap, hand sanitizer, disinfectant wipes?
- b. Do you worry about people gathering & spreading the virus?
  - i. Are there household members who might bring the virus into the household by contacting others outside the household?
  - ii. Are there people in the neighborhood who gather & might spread the virus?
- c. Do you worry about crime in the neighborhood, and whether the police or authorities could/would help?
- d. Do you worry about substance abuse in the neighborhood? Inside the household?
- e. Do you worry about domestic violence in the neighborhood? Inside the household?
- f. Do you worry about disturbances or noise in the neighborhood? Or on the contrary, do you worry that things are too quiet & lifeless?

8. Community organizations
  - a. Do you hear about community organizations?
  - b. What kind? Religious, neighborhood, ethnic, arts groups, sports groups
  - c. Do you have contact with community organizations?
    - i. Do you participate?
    - ii. Do you receive assistance?
  - d. What about group gatherings, even if it's online? Do you participate?
    - i. Examples might include bible study groups, book clubs, virtual "taverns" where people gather online & just talk, re-connecting with old friends online
  - e. Do you attend religious services online?
  - f. Do you belong to a service organization that currently has activities?
  - g. What about virtual playgroups for your children?
  - h. Are you happy with these activities? Do you feel more connected or less connected than before the social distancing?
9. In the past, when there was a disaster or emergency, people could come together in person to work for recovery. Have you seen new or inventive ways that people work together now that it's not easy to come together in person? Please describe what you're seeing.
10. Recovery
  - a. What do you think will happen when we feel safer to leave the household again?
  - b. What are you looking forward to?
  - c. What is one of the first things that you will do when we get back to a more normal schedule?
  - d. How do you feel about hugging others or getting close to people again?
  - e. How do you think the world will look in 3 months?
  - f. Are you afraid about getting sick again once we are given guidance to go outside a bit more
11. Masks, Gloves, etc.
  - a. How do you feel about masks or access to nonmedical masks?
  - b. Will you or anyone you know wear one outside or already starting to wear one outside?
  - c. Do you believe that the masks will help people stay free of the virus?
12. What city or town do you live in? And what Zip code?
13. Is there anything I did not ask about that you feel is important?